

# RIVERSIDE CARAVAN PARK BOOKING CONDITIONS

(A Booking constitutes a legal contract)

(Please read and indicate acceptance of the Booking Conditions)

- Once we have confirmed the booking you are responsible for the total pitch fees
- No refunds are given. If you are unable to take up your booking we will hold all monies paid for 12 months to allow you to utilise your holiday. A fresh booking must be made by telephone quoting your original booking number.
- We request that bookings are made by telephone providing credit/debit card details for payment of deposit. Any amendments to bookings must also be made by telephone.
- Whilst we may accept a booking on payment of deposit, the balance of fees on any stay are due 21 days prior to arrival. Should any balance of fees not be received when they are due we reserve the right to cancel the holiday, discharge the contract and re-let the pitch at our discretion.
- Bookings are accepted upon the strict understanding that there is at least one person over the age of 25 within the party
- If you are lucky enough to look under the age of 21 then you will be asked for identification if you wish to purchase and drink alcohol in the on-site bar
- Children remain the responsibility of their parents or guardians at all times.

## We reserve the right:

- To refuse admission to the park and all facilities and in such circumstances the contract is discharged.
- To remove any person (and property) who, in our opinion, is not suitable to use the park, or whose behaviour we consider to be detrimental to the interests of other guests.
- To alter, postpone or cancel any facility for reasons beyond our control – we can only guarantee to do our best to see that all facilities are available as advertised.
- The park and all facilities are used entirely at the guests' own risk. We will not accept any liability in respect of any person or property.
- Single sex groups (more than 3) are not accommodated and there must be at least one person over the age of 25 per booking.
- We do not accept commercial vehicles, signwritten vehicles, migrant workers, travellers or any type of converted transport vehicle; we may refuse entry to particularly large caravans we deem unsuitable.
- Dogs are accepted on site on condition that they are on a lead at all times whilst on site and are taken off site for toilet duties and exercise. Any fouling is to be collected and disposed of and they are never left on site unattended.
- The speed limit on site is **strictly** 10MPH failure to adhere to this may result in you being asked to leave the site.

Signed.....

Dated.....